



Means
Business

Pre-Digital Phone Line

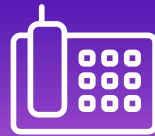
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What is Pre-Digital Phone Line?



An interim capability that moves customers off the PSTN



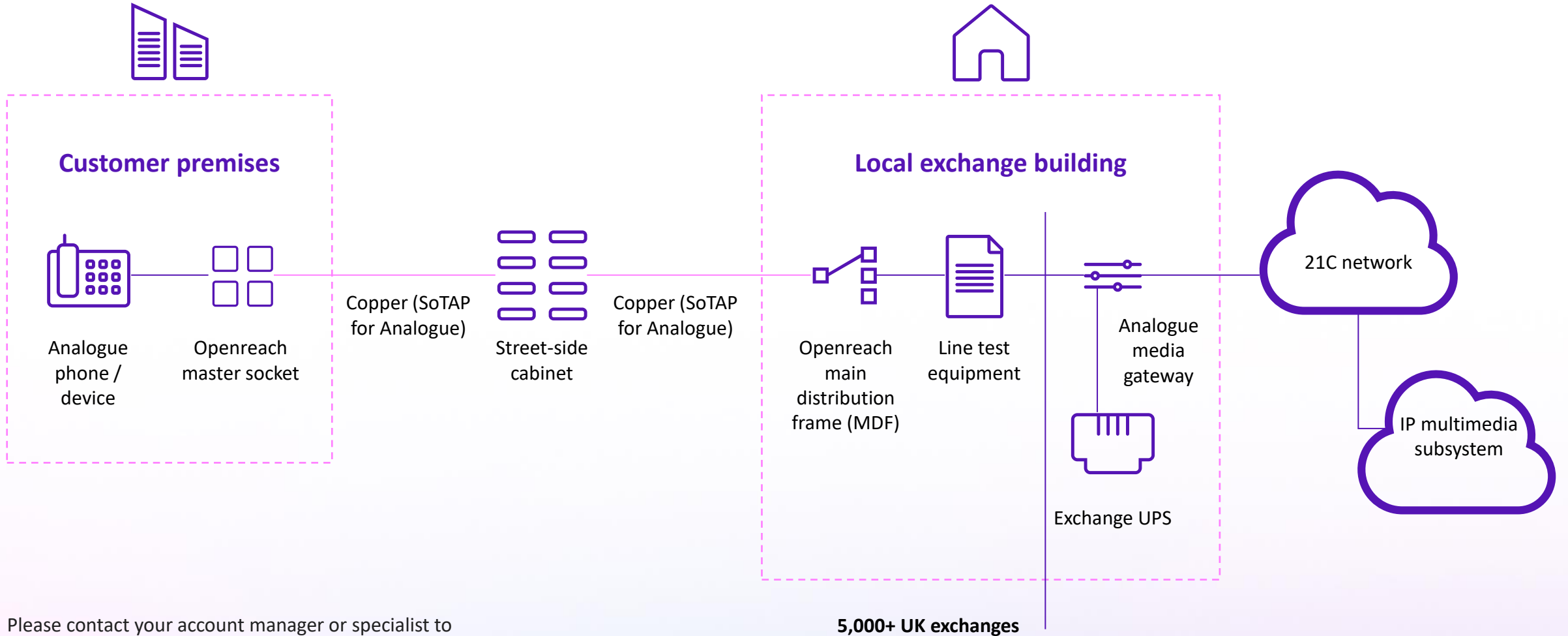
Allows customers to retain legacy PSTN handsets and similar voice services as today¹



Allows customers to manage equipment where there's currently no alternative IP solution

¹partially emulated, as some services may not be fully replicable

How the Pre-Digital Phone Line works



Please contact your account manager or specialist to understand if this new capability is suitable for you.

Pre-Digital Phone Line capabilities

The Pre-Digital Phone Line (or PDPL) is an interim capability which allows customers with no available IP replacement to keep legacy equipment connected while moving them off of PSTN.

Suitable for single line PSTN only – not broadband.

Customers can retain legacy PSTN handsets and similar voice services as today. PDPL partially emulates PSTN – some services may not be fully replicable.

This is a temporary solution to 2030 that bridges the gap between analogue and digital; the preferred option is still IP.

Following a period of testing, we'll start migrating customers to PDPL from October this year, but customers can order PDPL now through their account teams.

Test labs open at Adastral Park, Ipswich. Customers can register to test that ancillary equipment will work with PDPL. BT will review customer details and contact them within five days to get them on the schedule.



Pre-Digital Phone Line key features

- An interim capability that bridges between analogue and digital
- Allows customers to keep qualifying legacy equipment connected while moving them off of PSTN
- No engineering site visit required
- No change required at the customer site
- Minimum downtime for port and service conversion
- Addresses edge use cases where IP solutions are not readily available today
- Equivalent care levels as PSTN

What it offers

What it doesn't offer

- Not a like-for-like replacement for PSTN. Equipment should be tested to understand compatibility with different technology and use cases
- Doesn't emulate ISDN2 or ISDN30
- Doesn't offer Broadband services over copper, so PSTN with FTTC and ADSL Broadband are not eligible to migrate to PDPL.
- Doesn't support MPF



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PDPL is an interim technical capability that helps to move customers off PSTN where there is no alternative digital solution. Not all devices connected to the PSTN will be compatible with PDPL.

Please contact your account manager or specialist to understand if PDPL is suitable for you.