

BT Group Investor Relations Bulletin News and events during Q2 FY25 1 October 2024

Contents

Upcoming events	1
BT Group – Results publications	1
BT Group – Leadership updates	
BT Group – Shareholders	
BT Group – Environmental, Social and Governance	1
BT Group – Bonds	2
Government	2
Regulation	
Consumer/Business – Networks and products	2
Business – BT Group published an article examining the readiness of global corporate networks for AI $$	2
Openreach – Openreach announced update on the FTTP Priority Exchange Stop Sell project	3
Openreach – Openreach CEO Clive Selley published an article calling for planning reform	3
Openreach – Openreach announced the launch of a new symmetric 1Gbps speed tier	3
Networks – 5G Standalone and WiFi 7	3
Networks – BT Group announced a Multicast-Assisted Unicast Delivery partnership with Edgio	3
Digital – BT Group launched GenAl Gateway, accelerating the safe adoption of generative AI	3
Other news	3

Upcoming events

• On 7 November, BT Group will publish its H1 FY25 results release

BT Group - Results publications

- On 25 July, BT Group published its Q1 FY25 trading update
- On 31 July, BT Group published its Regulatory Financial Statements for FY24

BT Group - Leadership updates

- On 16 September, <u>BT Group announced the appointment of Sir Alex Chisholm to the Board as an Independent Non-Executive Director</u>, with immediate effect
- On 27 September, <u>BT Group announced leadership updates following changes to its Strategy and Change</u> and Digital teams to accelerate digital transformation
 - Interim Chief Strategy and Change Officer Tom Meakin will be appointed to the role permanently from 1 November 2024
 - Chief Digital and Innovation Officer Harmeen Mehta decided the time was right to make the next move in her career, outside of BT Group
 - o Chief Networks and Security Officer Howard Watson will lead Digital in the interim alongside his current role while BT Group recruits a permanent Chief Digital Officer

BT Group - Shareholders

• On 12 August, <u>BT Group released a statement noting that Bharti Global had reached an agreement to acquire c.24.5% of the issued share capital of the Group from Altice UK</u>

BT Group - Environmental, Social and Governance

- On 8 July, <u>BT Group published research showing 66% of carers for people with dementia believe technology can enhance their quality of life</u>, but 40% are not sure how to use technology in their caregiving routines
- On 25 August, <u>EE launched new age guidance for smartphone usage in a drive to improve children's digital</u> wellbeing
- On 23 September, <u>BT Group launched a £4m Apprenticeship Fund to boost local skills and support small</u> businesses

BT Group – Bonds

- On 15 August, <u>British Telecommunications plc published the final terms on a €145m bond issue</u> due January 2034 with a coupon of 3.875%
- On 30 August, <u>British Telecommunications plc published the final terms on a £350m bond issue</u> due December 2041 with a coupon of 5.625%

Government

- On 5 July, Sir Keir Starmer formed a new UK Government after the Labour Party won the 2024 UK General Election
- On 30 July, the UK Government announced changes to national planning rules to help deliver on its target of 1.5m new homes by 2029
- On 13 August, the UK Government announced Openreach had secured several contracts under the £5bn <u>Project Gigabit scheme</u>, which could be worth up to £800m and involve delivering gigabit-capable broadband to c.312k UK premises

Regulation

- On 22 July, Ofcom announced BT Group had been fined £17.5m for 999 call-handling failures in June 2023
- On 23 July, Ofcom announced a review of spectrum Annual Licence Fees
- On 25 July, Ofcom published its Q1 2024 telecoms and pay-TV complaints data
 - o The BT brand was below industry average for number of broadband and landline complaints
 - The EE brand was above industry average for number of broadband and landline complaints, and below industry average for average number of mobile and pay-TV complaints
- On 11 September, Ofcom issued its latest annual monitoring report on Openreach's independence, noting
 efforts by BT Group to renew and refresh its engagement with the framework that underpins Openreach's
 independence following the appointment of Allison Kirkby as Chief Executive
- On 12 September, Ofcom announced UK broadband and landline customers could switch networks under the new One Touch Switching process. Ofcom also announced a six-week transition period where existing switching processes would be kept in place as a back-up option
- On 12 September, Ofcom published its first report into the progress of the Shared Rural Network project, finding we had met our obligation to provide good quality data and voice coverage to 88% of the UK landmass by 30 June 2024

Consumer/Business - Networks and products

- On 10 July, <u>EE announced the availability of Samsung Galaxy Z Fold6 and Z Flip6 on its network</u>, with the Galaxy Ring available exclusively via EE
- On 19 July, <u>EE announced the availability of the YouTube app on EE TV</u>, available to EE TV Box Pro and TV Box Mini users
- On 13 August, EE announced the availability of Google's latest Pixel 9 lineup on its network
- On 10 September, <u>EE announced it will offer iPhone 16 and iPhone 16 Plus, as well as the Apple Watch Series</u> 10 and AirPods 4
- On 13 September, <u>BT Group announced a partnership with Toshiba and Equinix to provide quantum secure connectivity at two prime colocation Equinix data centres in London</u>

Consumer – RootMetrics named EE the UK's best network for 11th consecutive year

On 5 August, EE announced RootMetrics had named it the UK's best network for the 11th consecutive year.
 EE was found to deliver 47% fewer call setup failures, 33% more high-speed data downloads above 25Mbps and more reliable mobile internet connections than any other network

Business - BT Group published an article examining the readiness of global corporate networks for AI

• On 1 August, BT Group published an article on the readiness of global corporate networks for AI, and the role BT Group can play in helping companies to realise the benefits

Business – BT Group announced it identifies 2,000 signals of potential cyber attacks every second

• On 12 September, BT Group announced it identifies 2,000 signals of potential cyber attacks every second as it defends critical networks across the world. This data was unveiled at BT Group's Secure Tomorrow cyber

security festival at its Adastral Park research centre, where it showcased quantum secure communications and AI cyber defence capabilities

Openreach - Openreach announced update on the FTTP Priority Exchange Stop Sell project

• On 19 July, Openreach announced the next batch of 92 UK exchanges under Tranche 17 of its FTTP Priority Exchange Stop Sell project, which reflects locations where it will no longer sell new copper-based products, taking total notified exchanges to 1,096

Openreach - Openreach CEO Clive Selley published an article calling for planning reform

• On 14 August, Openreach CEO Clive Selley published an article calling on the UK Government to reform planning rules to facilitate the expansion of FTTP into not-spots, particularly Multi-Dwelling Units

Openreach - Openreach announced the launch of a new symmetric 1Gbps speed tier

• On 15 August, Openreach announced plans to launch a new symmetric 1Gbps broadband speed tier in certain locations, offering further choice of FTTP services for Communications Providers

Networks - 5G Standalone and WiFi 7

- On 5 July, <u>BT Group announced it was the first European operator to achieve 5G carrier aggregation with five component carriers</u>. This marked the latest milestone in 5G innovation, allowing the delivery of potentially faster 5G Standalone downlink speeds and performance boosts in high demand locations
- On 5 September, <u>BT Group and EE published an article on the arrival of two new best-in-class networks 5G Standalone and WiFi 7</u>. This will allow enhanced mobile and broadband performance, inside and outside of homes, through better speeds, increased capacity and lower latency

Networks - BT Group announced the deployment of over 1,000 small cells across the UK

• On 14 August, BT Group announced the deployment of over 1,000 small cells across the UK, marking 400 new deployments over 12 months, including EE's first 5G sites

Networks – BT Group announced a Multicast-Assisted Unicast Delivery partnership with Edgio

On 22 August, BT Group announced a partnership with Edgio to integrate Edgio's Content Delivery Network
into BT's Multicast-Assisted Unicast Delivery (MAUD) technology solution. This collaboration, a world first,
takes MAUD from proof of concept to real-world application

Digital - BT Group launched GenAl Gateway, accelerating the safe adoption of generative Al

 On 24 September, BT Group announced the launch of the GenAl Gateway platform, powered by Amazon Web Services. GenAl Gateway enables BT Group to leverage generative Al with safe, secure access to Large Language Models from a scalable number of foundation model providers

Other news

- On 9 July, EE announced the launch of its Scam Guard subscription service
- On 15 July, BT Group announced broadband traffic was 30 times higher than average during Euro 2024
- On 16 July, EE announced a new EE TV brand campaign 'The Search is Over'
- On 16 July, EE announced a UK-exclusive retail partnership with Beats to offer special edition headphones
- On 16 July, EE announced the opening of its second Experience store in London Westfield Stratford City
- On 31 July, EE published an article on the increased usage of its network during the Paris Olympics
- On 2 August, EE announced it became the official partner of Call of Duty: Black Ops 6 for the UK
- On 13 August, EE launched a new brand campaign on the benefits of EE One 'Curfew'
- On 30 August, EE announced new exclusive gaming desktop and graphics card bundles
- On 20 September, EE launched its 'Best of the Best' campaign promoting the iPhone 16 Pro on EE's network

BT Group Investor Relations +44 (0)800 389 4909 <u>ir@bt.com</u> <u>www.bt.com/ir</u> <u>@BTGroup</u>