

Section 1: Exchange Lines

Part 28: PSTN Split Line Voice Service

Subpart 1:PSTN SPlit Line Voice Service

Product Description

A PSTN Split Line is a standard analogue line provided, primarily for voice services, on a metallic pair on which the high bandwidth has been rented by BT to another licensed operator (OLO) for the provision of services to the end-user. Voice service is accessed via a standard connection socket on the splitting device provided by the OLO at the PSTN customer's premise.

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Eligibility

This service is available to all customers with the following exclusions:

- New provision
- Lines with Bypass
- Additional exchange lines
- Alarm lines
- Auxiliary lines
- Low loss exchange lines
- Out of area exchange lines
- Payphone lines
- Temporary lines
- Third party lines

The following services will not be provided over PSTN split lines

- Low User Scheme
- In Contact
- Remote Call Forwarding
- Featurenet
- Featureline services
- Red Care
- BT ADSL
- HDSL
- SDSL
- ISDN services
- Business Highway - Business Highway has been withdrawn from new supply with effect from 10 April 2006.
- Total Care
- Prompt Care

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Pricing Information

Rental Charge Per Quarter

	Rental			
	Business		Residential	
	Exc VAT	Inc VAT	Exc VAT	Inc VAT
	£(pq)	£(pq)	£(pq)	£(pq)
PSTN Split Line Voice Service	71.10	85.32	29.36	35.24

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Conditions

Service is provided under BT's Terms & Conditions for Business Service or BT's terms and conditions for residential service as appropriate.

Customers are eligible for Monthly Payment Plan and Direct Debit payments methods.