

Section 1: Exchange Lines

Part 24: BT ISDN 30

Subpart 2: Access Charges - Rental (I)

ISDN30 I421 Has been Withdrawn See [Section 1: Exchange Lines Part 34: Exchange Lines - Discontinued Products and Service...](#)

See Subpart titled 'Conversion to ISDN30e from Dass2 ' later in this Part for charges that apply to Customers converting from ISDN30 to ISDN30e.

Applicable to all channels, new and existing, from 1 December 1998.

1 Year Minimum Period	Rental (per Channel) (a)(b)	
	Exc VAT	Inc VAT
	£(pq)	£(pq)
Without quota of DDI numbers		
DASS2/ISDN 30e Channels	79.20	95.05
With quota of DDI numbers		
DASS2/ISDN 30e Channels	90.60	108.72

3 Year Minimum Period Long Term Contract	Rental (per Channel) (a)(b)	
	Exc VAT	Inc VAT
	£ (pq)	£ (pq)
Without quota of DDI numbers		
DASS2/ISDN 30e Channels	75.30	90.36
With quota of DDI numbers		
DASS2/ISDN 30e Channels	86.10	103.32

5 Year Minimum Period Long Term Contract	Rental (per Channel) (a)(b)	
	Exc VAT	Inc VAT
	£ (pq)	£ (pq)
Without quota of DDI numbers		
DASS2/ISDN 30e Channels	71.40	85.69
With quota of DDI numbers		
DASS2/ISDN 30e Channels	81.60	97.92

1. BT, may, at its discretion and by invitation only, apply the line rental charges at a special discounted rate as set out in paragraph 2 below provided that the Customer enters into a new contract for ISDN Channel(s) with a Minimum Period of 1 year .

2. The ISDN30e (Non Quota) rental charges per channel are:

- (a) £59.40 per quarter (Inc VAT)
- (b) £55.80 per quarter (Inc VAT)
- (c) £52.20 per quarter (Inc VAT)
- (d) £48.60 per quarter (Inc VAT)

Customers will be notified at the time of entering into the contract which of the above charges applies.

3. At the end of the Minimum Period, the charges for the ISDN channel(s) will revert to the standard line charges applicable for the ISDN channel (1 year Minimum Period) (as set out in the table above).

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4. BT's standard published terms and conditions apply including early termination charges if Customers terminate the contract before the end of the Minimum Period.

5. Charges and conditions are subject to change as detailed in BT's standard published terms and conditions.

*Note 1:

(a) Where the line is included in the following packages:

- i) BT Business Complete or
- ii) BT Business One Plan/inclusive/Traditional/Traditional Inclusive /One Plan Plus/One Plan Plus Inclusive

Spend on that line will be Eligible and Contributory. (This means that the line will be eligible for any discounts or benefits of the package and the spend on the line will contribute to the committed spend of the package.)

Other than specified in (a) above, the line may not be included in any other calls and/or lines discounts package benefit and will not count towards any committed spend of such a package.

Cancellation Charges

Cancellation Prior to Customer Confirmed Date (Ccd)

All cancellation charges are exempt from VAT.

Cancellation charges will be raised if a signed order for ISDN30 has been received from the customer and the order is subsequently cancelled before the Customer Confirmed Date (CCD). The charges are calculated based upon the number of clear working days between the date the cancellation request is received by BT (in writing from the customer) and the CCD.

If BT does not have to install a new bearer to fulfil the order the cancellation charge is expressed as a percentage of the connection charge as follows:

Clear Working days before CCD	Connection charge charged
	%
1 or less	90%
2-4	75%
5-6	60%
7-14	30%
15 or more	0%

If BT has installed a new bearer(s) to fulfil an order then the cancellation charge is calculated as follows:

If 1 bearer is installed, (order of up to 30 channels), a percentage of £3500 (Exc. VAT)

If 2 bearers are installed, (order of up to 60 channels), a percentage of £5000 (Exc. VAT)

If 3+ bearers are installed, (order of 61+ channels), a percentage of £6000 (Exc. VAT)

Where the percentage used is as follows:

The notice given provides the following clear working days before CCD	Percentage of charge
	%
1 or less	90%
2-4	75%
5-6	60%
7-14	30%
15 or more	0%

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The full cost of any additional work (eg duct) that is separately identified on the contract and which has been specifically incurred for the order by the time of the cancellation will be recovered in addition to the cancellation charge. If BT fails to meet the CCD and the customer cancels the order, then a charge will not be raised.

Suspension or Delay By Customer for ISDN30

All cancellation charges are exempt from VAT.

A Customer is permitted 3 changes to a Customer Confirmed Date (CCD), but only prior to the installation of the bearer. If the bearer has not been installed and the 3rd CCD has elapsed, then the order will be cancelled and a cancellation charge of 90% of the connection charge will be raised.

If the Customer requests a delay or suspension and BT has already installed the 2M bearer (line plant) the Customer will be given 25 days to take up the service. At this stage there is no permissible changes to CCD. If the Customer still does not take up the service, cancellation charges will apply. The cancellation charge raised will be £3150 (Exc. VAT), for up to 30 channels, £4500 (Exc. VAT), up to 60 channels and £5400 (Exc. VAT), for 61+ channels.

Termination Of Contract

Early Termination Charges - 12 Month Minimum Period Contracts Only

If the contract is terminated during the minimum period of 12 months, the customer will pay BT the full rental for the remainder of the 12 month period (exclusive of VAT)

VAT will not be applied to these charges.

For details of early termination charges payable on Long Term Contracts, please see [Section 1 Part 27](#)

The charge will be waived if the contract is terminated as a result of BT ;

- Increasing its charges

- Changing the terms and conditions.

Both of the above must be to the Customer's significant disadvantage for the termination charge to be waived.