

## Section 1: Exchange Lines

## Part 24: BT ISDN 30

**Subpart 1: Access Charges - Connection****ISDN30 I421 Has Been Withdrawn - See [Section 1:Part 34:Exchange Lines - Discontinued Products and Service...](#)**

See Subpart titled `Conversion to ISDN30e from DASS2 later in this Part for charges that apply to Customers converting from ISDN30 to ISDN30e.

The charges shown in this Part relate to ISDN 30 provision. There may be additional charges made depending on exact circumstances or special customer requirements - e.g. where added security is required, diverse routing, alternate routing

This service is not available on PSTN split line voice service.

**All ISDN 30 charges apply to DASS 2 and ISDN 30e except where specified. (l)**

Additional charges may apply if extensive new construction is required.

Charges for infrastructure over and above standard requirements are given in Section 45 Part 1 These charges include work on internal trunking & traywork; breaking through walls; additional poles, ducts and cables; radio charges and miscellaneous non-standard or specially requested items.

Normal internal wiring charges will be raised if the customer requires BT to connect the Network terminating Point to customer premises equipment.

Applicable to all channels provided after 1 November 1996.

New ISDN 30 services will be provided by BT as necessary, the ISDN 30 service has a minimum threshold of 8 channels per Customer (or 6 if service was installed prior to March 97) per single site location.

It is not permissible for any ISDN 30 installation to reduce the number of channels below the minimum threshold of 8 (or 6 if service was installed prior to March 97).

It is not permissible to have more than one Customer sharing an ISDN 30 service.

BT will only bill the individual Customer taking up the ISDN 30 service.

**ISDN 30 Connection Charges for customer premises where suitable "BT" 2Mb digital line plant exists (i.e. Megastream or Kilostream N or ISDN 30)**

	Connection Charge per channel ( 1 Year Minimum Period)	
	Exc VAT	Inc VAT
	£	£
For ISDN 30e and ISDN 30 DASS2 with or without DDI capability (a) (b)		
For the first 15 channels (Minimum entry 8 Ch) at this customer's premises (on a single installation basis) (q)	160.00	192.00
For all additional channels after the first 15 at these premises (on a single installation basis) (q)	45.00	54.00

**ISDN 30 Connection Charges for customer premises where ISDN 30 previously was provided and has not been recovered (i.e. Previous Customer or Customer who is returning to BT)**

NB. Where no internal or external wiring is required and all equipment is in place:

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	Connection Charge per channel	
	Exc VAT	Inc VAT
	£	£
For ISDN 30e and ISDN 30 DASS2 with or without DDI capability (a)(b)		
Same day takeover/transfer all channels (n)(e)	20.00	24.00
Non same day takeover/transfer all channels (o)(e)	20.00	24.00

**Long Term Contracts Connection Charges**

If an ISDN 30 customer chooses to commit to a long-term contract with a Minimum Period of 3 or 5 years, they will benefit from a reduced connection charge.

	Connection Charge per channel	
	Exc VAT	Inc VAT
	£	£
For ISDN 30e and ISDN 30 DASS2 with or without DDI capability (a)(b)		
For ISDN 30 channels 1 to 15 (minimum order is 8)	105.00	126.00
For ISDN 30 channels 16 +	25.00	30.00
For BT Business One Plan and BT Business Reward £5000.00 (Exc. Vat) and above tiers, BT Business Plan customers on the £5000.00 (Exc. VAT) and above Customer Option, BT Customer Commitment, BT Business Complete, BT Business Call Essentials, BT Premier Value and BT Business Flex customers (subject to Survey). This does not include Business Plan Lite.	0.00	0.00

If a customer terminates the Long Term Contract before the end of the Minimum Period, the standard rules regarding early termination charges apply.