

Section 52: Retail Broadband Services
Part 6: BT Business Broadband Access Service

Subpart 7: BT Business Broadband, Superfast and Ultrafast [Essential and Enhanced] ; Hyperfast 1 Enhanced and Hyperfast 2 Enhanced [service purchased from 4 February 2019]

The BT Business Broadband service is subject to the terms and conditions found on <https://business.bt.com/terms/> (please select the Broadband and Internet Section).

If the Customer has purchased Broadband Essential or Enhanced the following monthly Recurring Charges apply:

Minimum period of Service	Broadband Essential	Broadband Enhanced
12 months	£32.40	£40.80
24 or 36 months	£25.10	£33.50

If the customer has purchased Fibre Enhanced, Superfast Essential or Enhanced, Ultrafast 1 Enhanced, Ultrafast 2 Enhanced, Hyperfast 1 Enhanced or Hyperfast 2 Enhanced the following monthly rental charges apply:

Minimum period of Service	Fibre Enhanced	Superfast Essential	Superfast Enhanced	Ultrafast 1 Enhanced	Ultrafast 2 Enhanced	Hyperfast 1 Enhanced	Hyperfast 2 Enhanced
12 months	£41.80	£48.10	£56.50	£71.10	£79.50	-	-
24 or 36 months	£34.50	£40.80	£49.20	£63.80	£72.20	£77.00	£85.00

Note: Recurring Charges will continue after the Minimum Period of Service at the same rate (subject to change as set out in the terms and conditions).

Connection and Takeover Charge

Superfast and Ultrafast one-off installation charges may apply when a Customer requests a new line or takeover of an existing line that was in previous use at the premises.

Broadband Standard Connection Charge for new line – charge per line	£125.00
Broadband Takeover Connection Charge for taking-over a previously used line - charge is per line	£20.00

NB Takeover applies when a Customer occupies a premises and a line used by a previous Customer is already in place at the premises, and where no changes to internal or external wiring are required.