

General Notes

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**Dialled call charges for BT Business Mobile**

Call charges on BT Mobile products (Flex, Sharer, Solo, SimOnly) are calculated using pence per second rates (to 4 decimal places) which differ by type of call. A minimum call duration applies for each call (other than roamed calls received when Roaming outside of the Europe Zone), with calls of shorter duration being charged as though they had reached this minimum duration.

Calls exceeding the minimum call duration are charged at the specified call rates and rounded up to the next 60 seconds for Solo, SimOnly and Sharer and to the next 1 second for Flex. Calls are rounded to the next 1p.

Roamed calls received when Roaming outside of the Europe Zone have no minimum call duration and are rounded to the next 1p.

Data Charges on BT mobile products are calculated by applying pence per Kilobyte rates to the volume of KB (to 4 decimal places) sent in a continuous period of data transfer. The Charges are and rounded to the next whole penny.