

Step 4 – Dividend Instructions

Place an 'X' in the box if you wish to join the Dividend Reinvestment Plan (Plan) or Scrip Dividend Programme (Scrip)

To see if either of these services are available for the Company please visit www.shareview.co.uk/info/drip. You should read the Terms and Conditions of these services carefully as they form the basis on which services will be provided to you.

If you apply this instruction it will override, but not remove, any valid bank mandate provided by you. You must provide valid bank account details in Step 4 to be used in the event an option to invest your cash dividend or receive new shares is not available. If a service is available you can use your cash dividend to purchase additional shares in the Company at market value (via the Plan), or receive new fully paid up shares in the Company instead of a cash dividend (via a Scrip).

How can I pay?

You can pay us by bank transfer by using our bank details below:

Account Name Equiniti Ltd CSN fee
Account Number 21872968
Sort Code 30-80-12

If you are paying the fee from an overseas bank account, you will also need

BIC/SWIFT Code LOYDGB2L
IBAN GB23LOYD30801221872968

We also accept payment via cheque. This needs to be made payable to "Equiniti Financial Services Limited".

IMPORTANT - In order for us to identify your payment please enter the Shareholder Reference as stated in Step 1 to the reference field on your online banking. Failure to do so may result in the process being delayed. Please ensure this reference number is pre-fixed with CN. For example CN11122233345

Please do not send cash. If a fee is applicable and payment is not received, your form will be returned without the instruction being processed.

Send the completed form and any applicable cheque to the postal address below.

- Any incomplete or incorrect forms will be returned without the instruction being processed.
- Cheque payments for dividends paid on shares are not available for some companies. For further information please see the Company's Investor Relations website or contact Equiniti Financial Services Limited. If cheque payments are not available, and valid bank account details haven't been provided in Step 4 then the cash distributions due to you may be retained and you may be charged a fee for their release.

Contacting Equiniti Financial Services Limited

ONLINE www.shareview.co.uk/info/csn

PHONE **+44 (0) 371 384 2030 (please use the country code when calling from outside the UK)**
Lines open 8.30am to 5.30pm (UK time), Monday to Friday (excluding public holidays in England and Wales)

For deaf and speech impaired customers, we welcome calls via Relay UK. Please see www.relayuk.bt.com for more information.

POST Corporate Sponsored Nominee Team, Equiniti, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA United Kingdom

Guidance Notes**POWER OF ATTORNEY**

If acting as Power of Attorney on behalf of any owner and have not previously recorded the Power of Attorney document with Equiniti, please include either the original document or a photocopy with this form. If sending a photocopy, please make sure every page is signed with an original signature, either by the person granting the Power or by a solicitor or stockbroker, to confirm that it is a true and complete copy of the original.

Further documents may be required in order to confirm your identity.