

### **Today's Agenda**

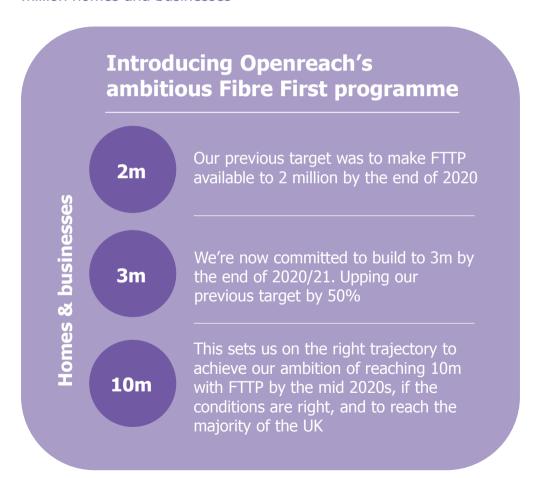
10.30 - 11.00	Welcome and introduction to our 'Fibre First' programme
11.00 - 12.00	Tour of 'Open Street' & Bradford Training School
12.00 - 12.45	Q&A and lunch
12.45 - 13.15	Coach to Moortown exchange, Leeds
13.15 - 13.45	Overview of the build in Leeds
13.45 - 14.45	Tour of the Leeds build

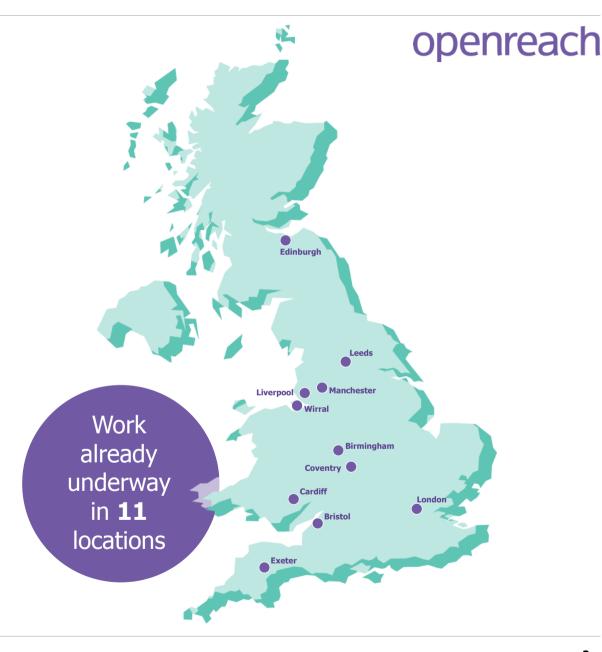


### **Fibre First**

Upgrading up to 40 UK towns, cities and boroughs with FTTP

Building on the largest fibre network in the UK, covering nearly 27.6 million homes and businesses





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#### **Enablers**



Low build & connection cost

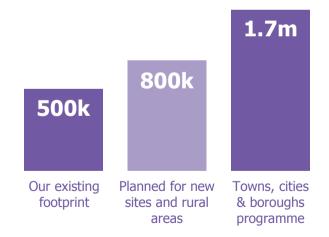


Rapid take-up & generate incremental revenue



Supportive regulatory & policy framework

#### 3 million FTTP footprint breakdown\*



#### **Gfast**

low cost, fast to deploy, uses existing infrastructure

Gfast still a key part of our ultrafast strategy and we'll reach 5.7m premises by the end of 2020/21

We will operate on a 'Fibre First' basis and not build FTTP and Gfast in the same location

FTTP technology is capable of at least Gigabit speeds and has an established technology roadmap



### **How we choose FTTP locations**

#### Four broad steps

### **1** Exchange scoring model and adjustments

- Desk based exercise driven centrally
- Range of criteria used to evaluate relative attractiveness for FTTP including build cost and the competitiveness of our existing platforms

### **3** City selection (and contiguous exchanges)

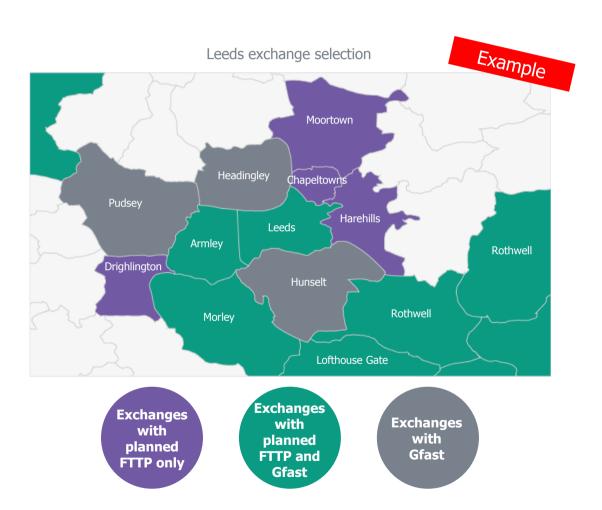
- Recommendation by strategy team
- City selection remains open until we announce - which we will do in a phased way
- Once agreed, changes may still happen within city footprints as we learn more on the ground

### **2** Front line input and commercial considerations

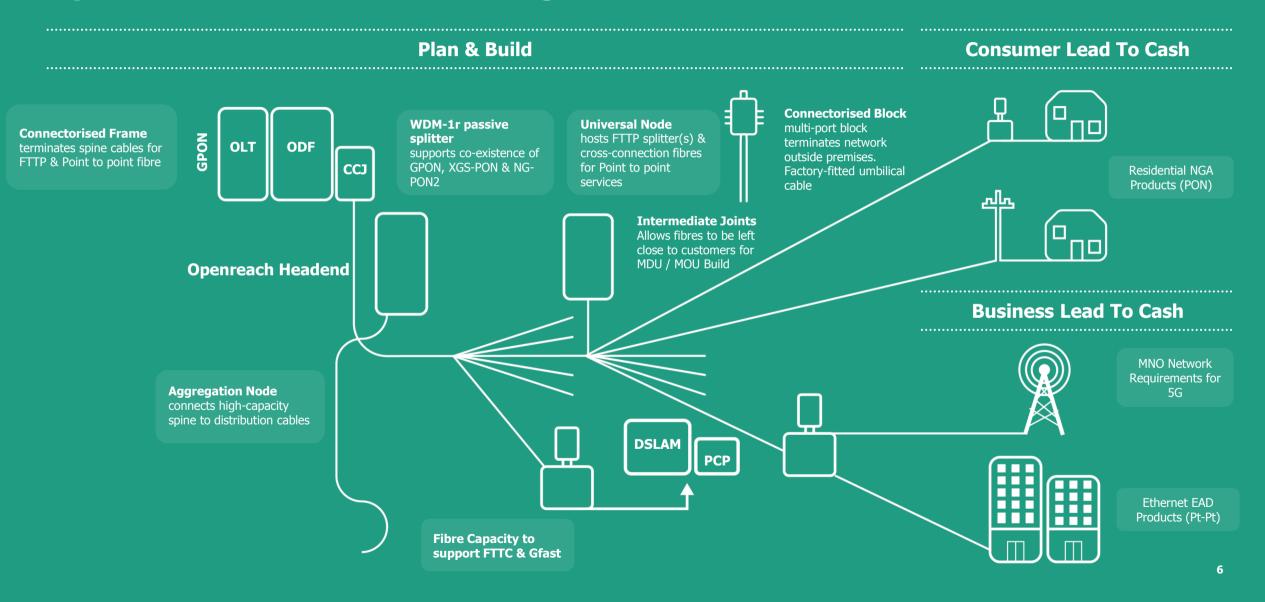
- Local input from operational teams
- E.g. What is the resourcing availability; what leadership can we draw on
- E.g. Local network and stakeholder knowledge

### Not spot selection

 Additional work between strategy, operational and business development teams to identify not spots within selected cities that lie outside the contiguous exchanges



### **Openreach Fibre Network Design**



### **The Plan & Build Process**

Building a single fibre network

#### **Intelligent Forecasting**

We produce a central forecast for both FTTP and Ethernet demand in each area



#### **Ghost Plan**

The ghost plan is generated centrally based on the forecast demand



### **The Plan & Build Process**

Building a single fibre network

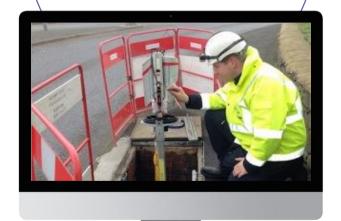
#### **Mobile Planning**

Our mobile survey produces a plan that gives us a high level of confidence that we can build at low cost, comply with our planning policies and meet demand



### Single Fibre Plan and Build Process

The survey packs are turned into job packs for the build teams



### **The Openreach Fibre First Journey**

Working together across Openreach to deliver

#### **Chief Engineer**

The network architects – set up the build in each city

### Fibre & Network Delivery

The network builders – scale the build and get the network operationally ready

#### Customer, Commercial and Propositions

The deal makers – working with CPs to get as many customers switched over to full fibre services as possible

#### **Service Delivery**

The connectors – getting end customers connected to our Ultrafast broadband services

#### Strategy, Finance

#### The direction

setters – developing the business case, setting the footprint, managing the budget

#### Strategic Infrastructure Delivery

#### The path finders -

engaging BDUK, developers, and cities to win funding and clear the way

### **Chief Technology Information Office**

#### The technologists

 getting the service lit on time; building IT that brings down costs and supports brilliant experiences

#### Regulation, Corporate Affairs

#### The shapers -

shaping the public policy and regulatory environment so it supports investment by Openreach

#### HR, Legal

#### The organisers -

getting the skills & resource in place, assuring the approach we are taking, keeping us safe

# government & cities to support localised connectivity ambitions

We're working with devolved



**CARDIFF:** Cllr Huw Thomas, City Council Leader

openreach

"I'm delighted that Cardiff has been selected as one of the first UK cities to benefit from Openreach's 'Fibre First' programme"



**BRISTOL:** Cllr Craig Cheney, Deputy Mayor

"It is great to be a part of this announcement...Bristol has a great reputation for being at the forefront of technology with our strong local industry"



**MANCHESTER:** Andy Burnham, Greater Manchester Mayor

"Our ambition is for Greater Manchester to be the UK's digital capital"

#### **FTTP Delivery Journey**

### **Unrivalled people power**



- UK's largest team of telecoms experts
- 31,000 people, including 25,000 field engineers
- 2,392 engineers hired in 2017/18 and now our largest recruitment drive ever - 3,500 more joining this year (recently made our 3,000<sup>th</sup> job offer)
- UK's largest & most advanced fibre training facilities: 12 new/upgraded regional schools
- Record levels of training: 150,000 training days in 2018, more than double the 2014 level
- New, improved trainee scheme linked to a NVQ
- Huge rise in employee engagement metrics 75%
  engagement outcome, increased by 15% in 18 months

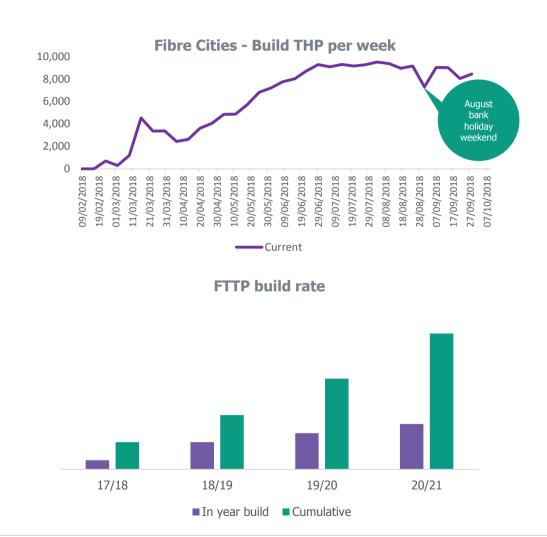
### Scaling fibre build for Openreach and the nation

We're building at scale, pace and at the right quality

We built more FTTP in 2017/18 than we have built in any previous year, and we'll do the same again this year We've reached a build rate of 13k FTTP a week across the three major programmes (New Homes, BDUK and Fibre Cities)

This year we will build to over 600k premises, more than in all of the last 7 years

Putting us well on track to reach our 3m commitment by end of 2020/21



### Scaling beyond 3m – key considerations

To accelerate the build, we need to prove key enablers are in place and we're making good progress

#### What do we need to prove and get clarity on?

- · We can build at the right cost points
- We can connect premises at the right cost points
- · We can scale within and across cities

Operational

Commercial

Regulation & public policy

- We can get all of our large CPs onto the FTTP platform
- · We can sell at the price points we need
- · We can secure deals to achieve mass adoption
- · Clarity on the terms of the fair bet
- Agree fair treatment of 'legacy' assets providing recovery for potentially stranded copper and FTTC
- Agree a balanced approach to copper retirement
- · Reduce red tape around wayleaves
- · Reform cumulo rates

#### How are we doing?

- Building at the lower end of the estimated build cost range
- Ramped up quickly across cities, expanding to new areas
- Deliberately targeting easier and lower cost premises first
- Long-term volume deals are driving CPs onto FTTP
- FTTP build in copper not-spots largely underpinned by WLA
- Need to secure deals on FTTP where we are overbuilding FTTC
- DCMS Future Telecoms Infrastructure Review and Ofcom's Full Fibre Implementation Plan suggest supportive moves/ agreement on key principles for investment
- Regular engagement with Ofcom and Government
- Reform of Cumulo and isolating FTTP regime is complex

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### Glossary

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Aggregation Node	Usually found in a footway box, these collect together fibres from multiple branches in the street before they make their way to the spine
BDUK	Broadband Delivery UK – the government's broadband subsidy programme for rural areas
СВТ	Connectorised Block Terminals - fully sealed, plug and play blocks with downward facing ports to protect fibre connections from the weather and dirt
CCJ	Cable Chamber Joint
CPs	Communications Providers
DSLAM	Digital Subscriber Line Access Multiplexer – our fibre street cabinets used to provide superfast broadband
EAD	Ethernet Access Direct – a point-to-point Ethernet Service
Ethernet	Dedicated point-to-point fibre business circuits
FTTC	Fibre-to-the-Cabinet
FTTP	Fibre-to-the-Premises
Gfast	Attached to our cabinets, this kit delivers ultrafast broadband speeds over our existing network
<b>Ghost Plan</b>	Our indicative digital network build plan

Headend	Exchange equipment which manages the data transmitted over our fibre cables
MDU	Multiple Dwelling Unit (e.g. an apartment block)
MNO	Mobile Network Operator
MOU	Multiple Occupancy Unit
ODF	Optical Distribution Frames are 'plug and play' exchange equipment which connect fibre lines
OLT	Optical Line Termination
PON	Passive Optical Network
Splitter	Splits the fibre connection to serve multiple premises
Superfast	Speeds greater than 30 Megabits per second
ТНР	Total Homes Passed – the number of premises that can order a fibre services
Ultrafast	Speeds greater than 100 Megabits per second
WDM	Wavelength Division Multiplexing allows multiple signals to be carried over a single fibre cable