

# Certificate of Approval

This is to certify that the Management System of:

**British Telecommunications plc and wholly-owned subsidiaries including separately traded companies, as detailed in the attached schedule**

has been approved by LRQA to the following standards:

**ISO/IEC 20000-1:2018**

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

**The scope of this approval is applicable to:**

A range of Communications Service Management Solutions  
and Services Worldwide.

**David Derrick**

Area Operations Manager UK & Ireland

Issued by: Lloyd's Register Quality Assurance Limited



0001

---

# Certificate Schedule

---

BT Enterprise	DFTS & IUS Programmes	LRQ000004033 - 0015930
	NHS Digital (TN), CO & CNSP	LRQ000001187 - 0006542
	DCP	LRQ00000815 - 0015987
	Enterprise Managed Services at Barlborough	LRQ4005948 - 0007384
BT Global	Nationwide	LRQ00001275 - 00011169

